

Received & Inspected

JUL -2 2012

FCC Mail Room

June 27, 2012

Ms. Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington, D.C. 20554

Ms. Karen Majcher
Vice President, High Cost and Low Income Division
Universal Service Administrative Company
2000 L Street, NW, Suite 200
Washington, D.C. 20036

Re: WC Docket No. 10-90, Annual §54.313 Report of High-Cost Recipient

Dear Mss. Dortch and Majcher:

Enclosed please find the annual Certification of Support and Annual Report of Stoneham Cooperative Telephone Corporation, Study Area Code **462206**, pursuant to 47 C.F.R. §54.313

Please direct any questions regarding this filing to me at

Phone: 970-735-2251
Email: stoneham.telephone@yahoo.com

Respectfully Submitted,



Taya C. Northrup
Office Manager
Stoneham Cooperative Telephone Corporation

Enclosure

cc: Doug Dean
Colorado Public Utilities Commission
1560 Broadway, Suite 250
Denver, CO 80202

Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)

WC Docket No. 10-90

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§ 54.313(a)(2) – Outage reporting

☐ My company was not required to collect this information in 2011.

☒ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(3) – Unfulfilled service requests

☐ My company was not required to collect this information in 2011.

☒ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(4) – Customer complaints per 1000 connections

☐ My company was not required to collect this information in 2011.

☒ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(5) – Service quality standards and consumer protection rules

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Ability to function in emergency situations

I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

Company Name	State	Study Area Code
Stoneham Cooperative Telephone Corp	Colorado	462206

(If necessary, attach a separate list of additional study areas and check this box.)

☐

Signed,


[Signature of Corporate Officer]

Date: 6/26/2012

Dewain L. Shapley

[Printed Name of Corporate Officer]

President

[Title of Corporate Officer]

Carrier's Name Stoneham Cooperative Telephone Corporation

Carrier's Address P.O. Box 56, Stoneham, Colorado 80754

Carrier's Telephone Number (970) 735-2251

Colorado Rule 2187(f) (A)

The number of requests for service from potential customers within the ETC's service areas that were unfulfilled during the past year and a written explanation detailing how the ETC attempted to provide service to those potential customers, as set forth in 47 C.F.R. § 54.202(a)(1)(i).

Response:

Stoneham Co-Operative Telephone Corporation (Stoneham or Company) does not have any outstanding requests for service from 2011 that are unfulfilled. Please refer to the Company's Federal Communications Commission's (FCC) 2012 Annual Reporting Requirements Certification (Attachment A)

Colorado Rule 2187(f) (B)

The number of complaints per 1,000 connections access lines or handsets.

Response:

For the period January 1, 2011 through December 31, 2011, the Company experienced no complaints based on the above stated criteria. Please refer to the Company's FCC 2012 Annual Reporting Requirements Certification (Attachment A).

Colorado Rule 2187(f) (C)

Detailed information on any outage lasting at least 30 minutes for any facilities that an ETC owns, operates, leases, or otherwise utilizes that potentially affects at least ten percent of the end users in a service area, or that could affect access to 9-1-1. An outage is defined as a significant degradation in the ability of an end user to establish and maintain a channel of communications as a result of failure or degradation in the performance of a communications provider's network. The ETC must report the following information regarding each outage: date and time of outage; description of the outage and resolution; specific service(s) affected; specific geographic area(s) affected; steps taken to prevent it from happening again; and number of customers affected by the outage.

Response:

Stoneham did not experience any outages during 2011 that meets the specified criteria listed above. Please refer to the Company's FCC 2012 Annual Reporting Requirements Certification (Attachment A).

**AFFIDAVIT CERTIFYING
Colorado Rule 2187(f) (D) (E) (F) (O)**

I, Dewain L. Shapley, being of lawful age and duly sworn, on my oath and under penalty of perjury, state that I am the President of Stoneham Cooperative Telephone Corporation (Stoneham or Company) and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are accurate to the best of my knowledge, information and belief.

The Company hereby certifies to the Colorado Public Utilities Commission the following
:

1. Compliance with all applicable service quality standards and consumer protection rules. (Rule 2187(f) (D) and FCC 47 C.F.R. § 54.313(a) (5)).
2. It will make reasonable efforts to remain functional in emergency situations as set forth in FCC 47 C.F.R. §54.202(a) (2). (Rule 2187(f) (E).
3. Acknowledgement that the FCC may require it to provide customers with equal access to long distance carriers in the event that no other ETC is providing equal access within the service area. (Rule 2187 (f)(F))
4. Stoneham have established operating procedures designated to facilitate compliance with service quality standards which may include customer remedies and improvement plans.
5. The Company is aware of the purpose of the support for federal high-cost support and is in compliance with the requirements set forth in 47 U.S.C. § 254(e), i.e. for the provision, maintenance and upgrade of facilities and services for which the support is intended. The Company further certifies that Stoneham will continue to comply for the period January 1, 2013 through December 31, 2013, to be eligible for Federal USF support. (Rule 2187 (f)(F))
6. The information reported in the 2012 ETC Certification of Support and Annual Report and information submitted under Rule 2187(f) is true and correct.

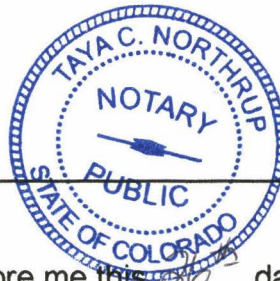
Stoneham Cooperative Telephone Corporation


Dewain L. Shapley

President

Stoneham Cooperative Telephone Corporation

Dated this 26th day of June, 2012.



SUBSCRIBED AND SWORN to before me this 26th day of June, 2012.

Taya C. Northrup
Notary Public

My Commission expires: 11-16-2014